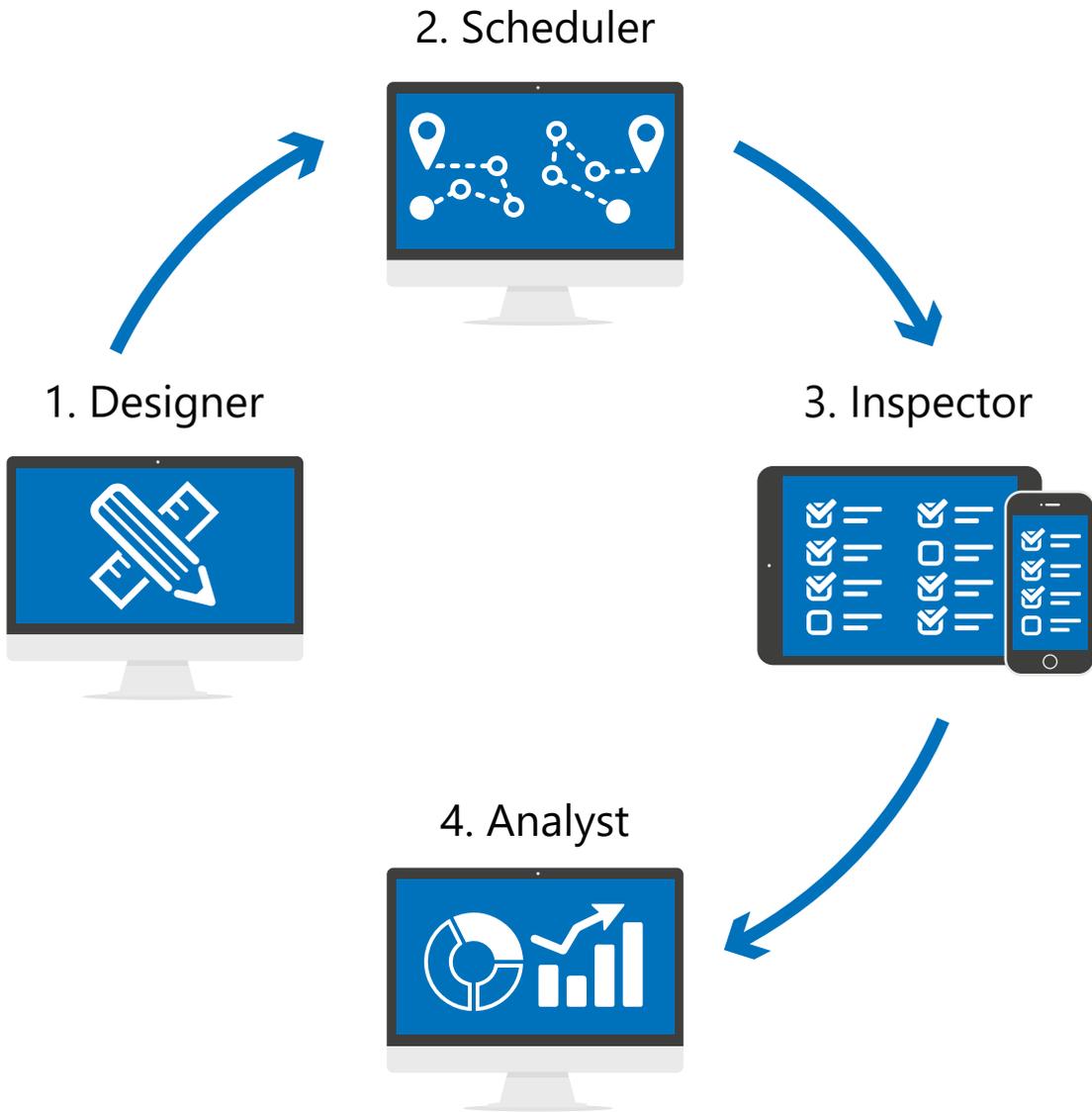




# Resco Inspections

Create, assign, complete and evaluate  
field inspections with ease

**resco.net**  
technology on the move



## Shape your inspection process every step of the way

Whether it's staff surveying customers in-store, technicians going through checks of complex machinery, or insurance agents assessing the damage after a hurricane—inspections come into play in countless scenarios.

However, there's a lot more to it than just someone with a notepad filling out checkboxes. To set up a successful inspection process you first need to create relevant questionnaires. Once those are ready, supervisors need to assign them to available staff, including all related information (date, time, location, etc.). The team in the field then needs a reliable tool to receive the information, complete the questionnaires, and send back the results. Which all have to be evaluated afterwards.

And that's why we've created [Resco Inspections](#)—complete with a [Designer](#), [Scheduler](#), [Inspector](#) and [Analyst](#) application, you can now effectively handle the entire process of creating, assigning, completing and evaluating field inspections.

## 1. Designer

The cornerstone of Resco Inspections is the brand new Designer. This [web-based tool](#) enables users to [create questionnaires and surveys](#) in a streamlined, data-driven UI. It utilizes a per-record architecture (not per-entity), so users don't need to work with metadata when building questionnaire forms—no need to have system admin access privileges and mess around with potentially risky data schema changes.

Instead, any skilled user can design one-of-a-kind questionnaires and select the best from the wide [variety of available question types](#): Inspectors can be asked to fill out checkboxes, select picklists, scan barcodes, take and edit photos, and much more.

To set up a [custom business logic](#) for your questionnaires, you can utilize the designer's configuration rules. And if you need to set up a logic that goes beyond what's available via rules, you can do so by programming it in JavaScript. Once the questionnaire is set up, it will be instantly available for managers to distribute it to their field teams.

## 2. Scheduler

Team leaders, managers, or supervisors will manage their staff in the field through the Scheduler. There they can see all available questionnaires and information about the tasks, location, and schedule (dates & times) for each team member.

The Scheduler is a fully interactive [web-based application](#) and allows you to [assign the created questionnaires and plan work](#) for your field team. It also notifies you of exceptional events (delays, cancelled inspections, etc.) and enables you to see how your staff have progressed throughout the day. And based on the latest developments, it can show

you an estimate for the near future as well—e.g. if anyone will be finishing sooner than originally expected, you can task him/her with an additional inspection to help the team.

## 3. Inspector

The Inspector is a [web and native mobile app](#) for the teams in the field—so it doesn't matter if they prefer working with smartphones, tablets or laptops.

The inspectors [receive work from their supervisors via the application](#). With the built-in calendar and route viewer they'll always know when and where to go. Arriving on site, they will use the app to check in/check out when they start or finish the assigned tasks. Most importantly, they'll use the Inspector app [to run, complete and send back the questionnaires](#). Fully functional even offline, so no rural area or underground parking lot will stand in your team's way.

## 4. Analyst

With the inspections done and dusted, you can see the completed inspection forms and [evaluate the results](#) in this [web-based application](#). Whether you want to go through the questionnaire answers one-by-one, or need a report with all the essential stats, Analyst will provide you with the tools to discover the answers you're looking for.

## Integrate with your system

Resco Inspections is a [standalone cloud-based product](#). However it'll also be possible to natively integrate the solution with [Microsoft Dynamics 365/CRM](#) and [Salesforce](#). Additionally, we plan to provide the API for integration with other 3<sup>rd</sup> party business systems as well.

## Availability

The solution is already available as a technology preview, with the official release currently scheduled for the end of Q1 2018:

Now	January 2018	March 2018
Technology pre-view (demo)	Beta	Official release
<ul style="list-style-type: none"><li>• Resco Cloud</li><li>• Microsoft Dynamics 365/CRM</li></ul>	<ul style="list-style-type: none"><li>• Resco Cloud</li><li>• Microsoft Dynamics 365/CRM</li><li>• Salesforce</li></ul>	<ul style="list-style-type: none"><li>• Resco Cloud</li><li>• Microsoft Dynamics 365/CRM</li><li>• Salesforce</li></ul>

## Licensing

To provide flexibility for any type of organization, Resco Inspections will come with two licensing options. The super-user license will provide access to all parts of the solution for users who manage the inspection process. But for the field staff who only need access to the Inspector app, the standard license will be more than sufficient:

Super-user license (Designer/Scheduler/Analyst)	Standard license (Inspector)
250€ (\$300)/user/month	15€ (\$18)/user/month

## Learn more and ask for a preview

Interested? You can already ask us for a technology preview (demo) at [mobilecrm@resco.net](mailto:mobilecrm@resco.net) and see Resco Inspections in action. And in the meantime keep an eye on the [Resco website](#) and [blog](#), where we will be revealing further details soon.

## Get in touch!

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